

As the UK and Gibraltar have left the EU, there will be a transition period until the end of 2020 during which time all EU rules and regulations, including those on mobile roaming in the EU, will continue to apply.

These include:

- informing customers of any roaming charges they could incur when using mobile devices while outside of the EU;
- alerting customers when charges are incurred, or the €50 data roaming cap is reached;
- informing customers how to avoid inadvertent roaming;
- notifying customers when their contractual terms have changed.

